

Guest Information

Welcome at the City Hotel Roding

In order to make your stay as enjoyable as possible,
we have created a short guide through the City Hotel Roding for you.



A

ALLERGY

If you need beds for allergy sufferer, please inform the reception.

ATM

Please contact our reception.

ADAPTER

You get an electricity-Adapter on reception.

ALARM CALL SERVICE

You can order a wake-up call by means of the corresponding direct dial key. The reception is also pleased to provide an alarm call service.

AIR CONDITIONING

Your hotel room is equipped with air conditioning, which you can control in accordance with your desires. Please keep in mind that effective function is only possible when the windows are closed.



B

BATHROBE

You can find a complimentary bathrobe in your closet.
In case of loss, we charge 25,00 €

BABY BED

Baby beds are available free of charge. Please contact our reception.

BLANKETS

If you need an extra blanket, please inform the reception.

BATHROOM STOOL

On request, you can get a bathroom stool. Please contact the reception.

BED LINEN

On request, we change your bed linen daily. Please contact the reception.

BUS

At our reception, you will receive a timetable.

BUSINESS ROOM

A PC and a printer are located on the first floor next to the elevator.



BREAKFAST

You can enjoy our rich breakfast buffet Monday until Friday from 06:00 to 09:00 and on Saturday, Sunday and public holidays from 07:00 until 09.30 in our Restaurant “Alt Roding”. For an additional charge of 5,00€ per Person, we are pleased to serve breakfast at your room. Choose your food and beverages from our breakfast menu and post it outside of the door till 05:00.

C

CREDIT CARDS

We accept EC cards, Maestro, VISA, MasterCard, JCB and American Express.

CONFERENCES AND SEMINARS

The City Hotel Roding offers conference and seminar rooms with the newest equipment. You can get more information on the reception.

CHECK-IN / CHECK-OUT

Your room is ready for you on the day of arrival at 15:00. Please leave your room until 11:00 on the day of departure. An extension is only possible with agreement of the reception. For the late check out until 15:00 we charge 25,00€ surcharge. After 15:00, we charge the full room rate.

CITY BEAUTY

Currently closed.



CITY FIT

Our City Fit with 16 exercise machines on the first floor is open daily from 07:00 - 22:00.

CITY SUN

Here, the sun never sets! Our City Sun is open from Monday to Friday from 07:00 - 22:00 as well as on Saturday and Sunday from 09:00 - 22:00. For further information, please contact the reception.

CHARGING DEVICES

We offer different charging devices for your phones. Please, contact our reception.



D

DAILY CHANGE OF LINEN

We can change the linen daily. Please inform the reception.

DO NOT DISTURB

Please hang the designated sign on the outer door, if the room is not to be cleaned, or you do not want to be disturbed.

Please note that room cleaning is only possible until 15:00.

DAILY NEWSPAPERS

You can obtain daily newspapers at the reception.

E

ENVIRONMENT

Please use only as many towels as required for the sake of the environment. We only replace towels lying on the floor.

ELEVATOR

Each of our elevators is always connected to the rescue center at the push of a button for emergencies.



EXPRESS IRONING SERVICE

We offer an iron service between 07.00 am and 02.00pm, where you will get your laundry back within 1 hour later-please call reception.

EXPRESS CHECK-OUT

By early payment possible at any time.

EMERGENCY EXITS

You can find an exact plan in your room on the door and in the stairways.

EMERGENCY

By dialing the telephone number 2010, you are directly connected with our reception.



F

FAX

We are pleased to send faxes for you at the reception.

FIRE ALARM

Please keep calm, close the windows! You can obtain information on escape ways in the stairways and on your room door. You should acquaint yourself within this information even if there is no emergency. Do not use the lift and leave the hotel via the marked escape ways. Please also note the instructions of the staff and the fire department.

FLOWERS

We are pleasant to order some flowers for you for a fee.

FIRE EXTINGUISHER

Fire extinguishers are available in the corridors on all floors. If the fire alarm is triggered culpably, we reserve the right to claim damages.

FIRST-AID

Please contact our reception.

FIRE DETECTORS

Fire detectors are located in the stairways. If the fire alarm is triggered culpably, we reserve the right to claim damages.



G

GAS STATION

The next gas station (ARAL) is in Chamer Straße 52 (max 2 minutes by car).

I

INTERNET ACCESS

Wireless access in the entire hotel. Network name: CHGuest. When connecting to the network, the login page opens automatically (For some mobile phones / PCs, this opens when the browser is opened).

Enter your first name, last name and your e-mail address, set the hack for the terms and conditions and click on "Connect".

INTERNET TERMINAL

Please contact our reception.

IRONING

We are pleased to provide a pressing iron and an ironing board. Of course, you can also make use of our ironing service in our laundry.

IT-SUPPORT SERVICE

If you have problems with the Internet access, please feel free to contact our reception. We're here to help!



K

KEYS

We ask you to take your room card with you during your stay. The key opens the entrance door at the main entrance, the underground car park, the outside parking space and your room door.

L

LANDRY SERVICE

We gladly do your laundry in-house. Clothes, which are transferred before 09.00 am to the reception desk, you get back during the evening of the same day. Please use the laundry bag in your closet.

LUGGAGE SERVICE

Gladly we will help you with your luggage. After you check out, we are pleased to store your luggage for you free of charge. Please contact the reception staff. The hotel accepts no liability for items deposited!

LOST PROPERTY

If you find items, please leave them at our reception. If you are looking for lost items, please contact the reception as well.



PACKED LUNCH

We are happy to prepare you a packed lunch for the price of 5.00 €, on pre-order.

You can also get a packed lunch instead of breakfast (in pre-order). It includes: 2 sandwiches, a cereal bar, a drink 0,25 l, and a piece of fruit.

M

MINIBAR

Complimentary water is available for you in your room on arrival. Additional drinks can be purchased at reception.

MESSAGES

We keep received messages ready for you at the reception.

MATRON

You desire pillows, towels or a woolen blanket? Please inform our reception.



N

NONSMOKERS

Our hotel is a smoke-free hotel. However, you have the possibility to smoke in our lounge at the main entrance.

P

PHARMACY AND PHYSICIAN

Please contact our reception.

PILLOWS IN DIFFERENT ASSORTMENT

For every guest the right pillow! The reception is looking forward to assist you about our different selection of pillows like an additional big or small cushion or spelt-, cherry pit-, allergy cushion or a neck roll.

PHOTOCOPIES

We are pleased to make copies at the reception. Price per copy 0,25€

POST

We are pleased to bring your mail to the nearest post office. These are delivered daily (Monday - Saturday) to the post office.



PARKING SPACE

Hotel owned parking space in the Chamer Straße – free of charge

Underground car park – 8,00€ per day

R

RADIO

You can set up radio programs via the TV or you can look in our digital guest map.

RESTAURANTS

“Alt Roding”

The restaurant for breakfast and brunch.

“Zum Goldenen Anker”

Currently closed.

City Lounge & Garden:

Monday – Friday 16:00 - 22:00

Saturday 17:00 - 22:00

Sunday 11:00 - 14:00

19:00 - 22:00

The reception is pleased to take table reservations.



RATING

We would be pleasant if you completed our evaluation form about your stay in our house.

RENTAL CAR

Our travel agency is pleased to organize a rental car for you.

RENTAL SPORT S EQUIPMENT

On request you can rent a hotel's bicycle (8,00€ per day). More information can be given by reception.

RECEPTION

The reception is opened from 06:00 - 10:00 and from 22:00 - 06:00 is our night portier (0946 952 1358) for you at disposal.

ROOM SERVICE

We are pleasant to serve meals and drinks to your room until 10.00 p.m. We charge 5,00€ for the room-service.



S

SAFE

The reception provides a safe for articles of value free of charge. We exclude liability for money and articles of value left in the rooms.

STAMP

You get stamps on our reception.

SECRETARY SERVICES

On request we can offer you a secretary service. Please contact the reception for this.

SEWING KIT

You can find a sewing kit in your closet.

SEW SERVICE

If you need to sew something, please ask out reception.

SCANNER

We are pleasant to scan your documents on reception.



SHOE CLEANING SERVICE

Your shoes can be left at the reception desk.
You will also find a shoeshine machine in the basement in front of the elevator.
Shoe cleaning utensils are available at the reception.

SHUTTLE SERVICE

Please contact our reception.

SANITARY ARTICLES

You can obtain sanitary articles such as shaving sets or oral hygiene sets at the reception.

SLIPPERS

You can find single-use slippers in your closet.

SERVICE STATION

Please contact our reception.

SPORT SWIMMING POOL

with counter current system is located on the ground floor and is open daily from 07:00 to 22:00.



T

TRIPS

Our reception staff is pleased to arrange trips.

TRAIN

At our reception you will receive a timetable.

TICKET SALE/ TICKET SERVICE

The reception is pleased to assist you with the ticket sale, e.g. for the theatre in Regensburg (Ratisbon).

TAXI

The reception is pleased to order a taxi for you.

TELEPHONE

There is a telephone in every room. A telephone is also available for you at the reception at any time.

TELEPHONE CONFERENCE

In room „Kairo“ you can hold a telephone conference after agreement with the reception.



U

UTILITIES MANAGEMENT

Please inform the reception about technical defects, we will attend to the defects.

UMBRELLAS

Are available at the reception.

W

WAKE UP CALL

Please inform reception. We are pleasant to wake you at the desired time.



Please contact our reception for
more information.

The whole team of the
City Hotel wishes you a
pleasant stay!



Noteworthy about Roding

Tourist Information in the town hall

Schulstraße 15, 93426 Roding,

Telephone number: 09461/941815

Monday - Friday: 07:30 - 12:00

Monday - Wednesday: 13:00 - 16:00

Thursday: 13:00 - 18.00

